

Task: Getting ready for band practice  
User: Rachel Thomas

2

Fill water bottle

She fills her water bottle next to the bathroom to take it outside with her in order to stay hydrated during the hot afternoon practices. She realizes how hot the afternoon practice is going to be and is not looking forward towards it.



Change into athletic clothes

She changes into athletic clothes for band because she needs to be able to move and run around, as well as being a requirement by the directors. She goes to the locker room and sees some of her friends and talks to them about the upcoming practice.



3

Unlock locker in Pryce

She has an assigned locker in the band hall where she stores her instrument. She also keeps her drill and music sheet. She also keeps her drill and music sheets there since they are critical for her to have during practice, so if she misplaces them she becomes frantic searching for them.



4

Task Analysis: Put Piccolo Together

To start she **opens up the case** and takes her drill and music sheet out of the case. She stores the drill and music sheet in there so that she will not lose them because they are important. She then now takes out the two pieces that make up the piccolo and **puts them together**. Once she attaches the two pieces together by sliding the wider tube over the smaller tube, she **aligns the holes** on top so that she can play. Finally she **test plays it** so she knows she set it up properly.

Opens up case



Puts two pieces together



Aligns holes



Test Play



5

Walk to practice field

Once she has everything she hikes the longdistance to the practice field where they practice. Going up hill with her heavy backpack on, this walk is displeasurable to her, especially when the afternoons are very hot.



6

Find starting spot on field

She finds her position to start band practice by looking at her drill sheet. She is feeling the full heat of the day now and is not excited about practice. The band director blows his whistle letting them know that they have two minutes until they start.



User Journey

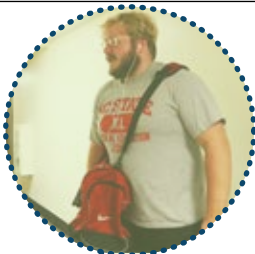
She starts getting ready for practice at about 2:45 when her class ends. She normally has everything she needs for practice in her backpack already so she can go straight from class to Pryce, next to the Talley Student Union building.

Workout Preparation

Joe likes to work out after class. He follows a very specific routine including changing, making energizing drinks, and gathering what he needs to work out. He likes to be excited and refreshed before a workout.



Joe realizes he needs to go to the gym.



Task Analysis  
Making Creatine

1. Fills up Shaker cup to 12 mL in the water fountain in the hall.
2. Walks back to room.
3. Scoops powder out of the creatine container with a specially sized scoop and measures carefully.
4. Dumps the powder in the shaker.
5. Shakes the cup.
6. Drinks the shake.

Joe goes to his dorm to change into athletic clothes. He puts in contacts and changes into a rented NC State shirt and gym shorts.

He then grabs everything he needs to make his energizing drinks. He starts by making Creatine and then "chugs" it.

Joe now makes a Pre work out drink called C4. He uses the same shaker cup and and follows the same process. He drinks this as well.

Joe goes back to the bathroom to clean out his cup and then puts protein powder in the cup to prepare a drink for after the workout and places it in his bag.

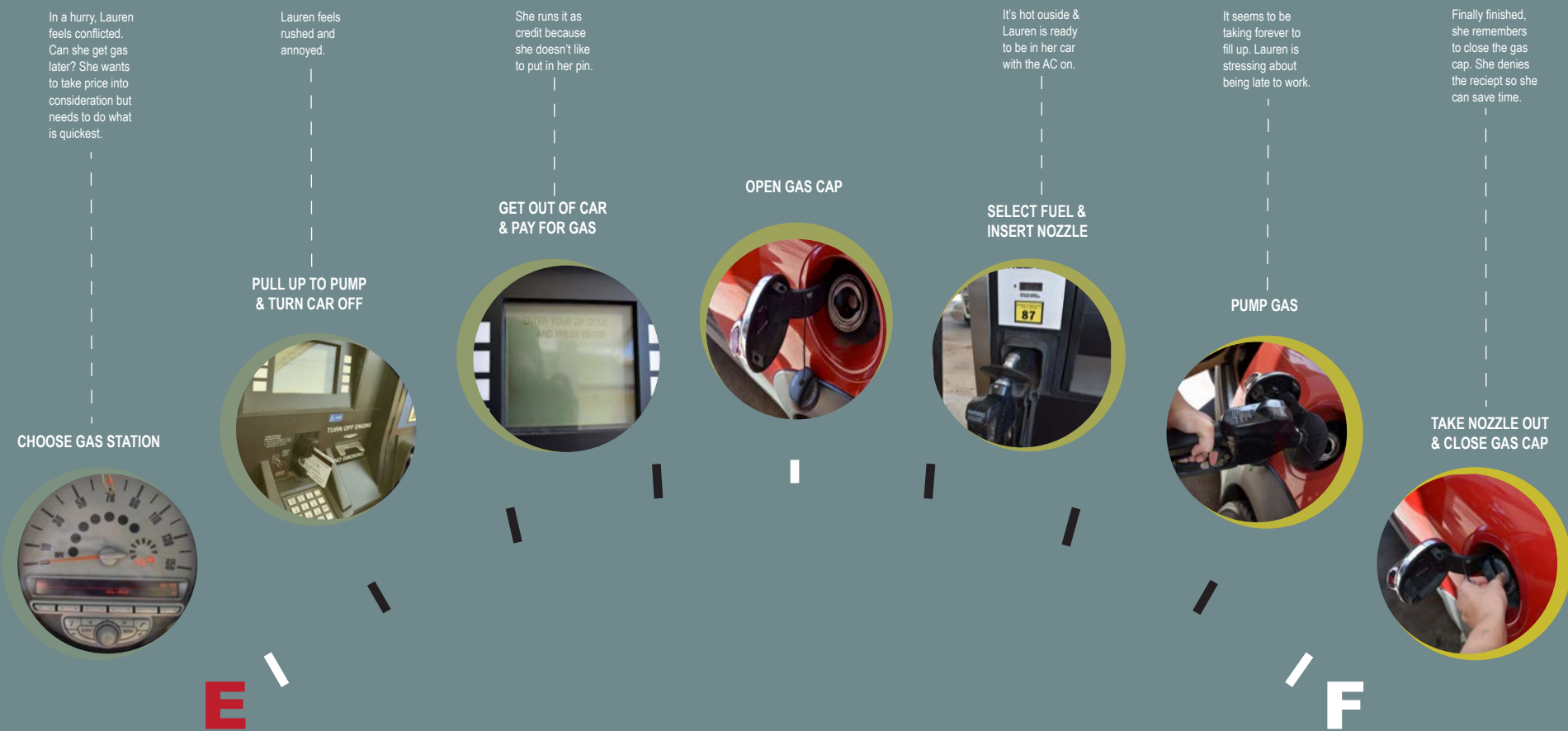
Now that he is energized, Joe packs everything he needs in his gym bag. This includes his keys, wallet, headphones, extra clothe, and his cup.

Joe walks to the gym while listening to music and is ready for his work out.

# PUMPING GAS

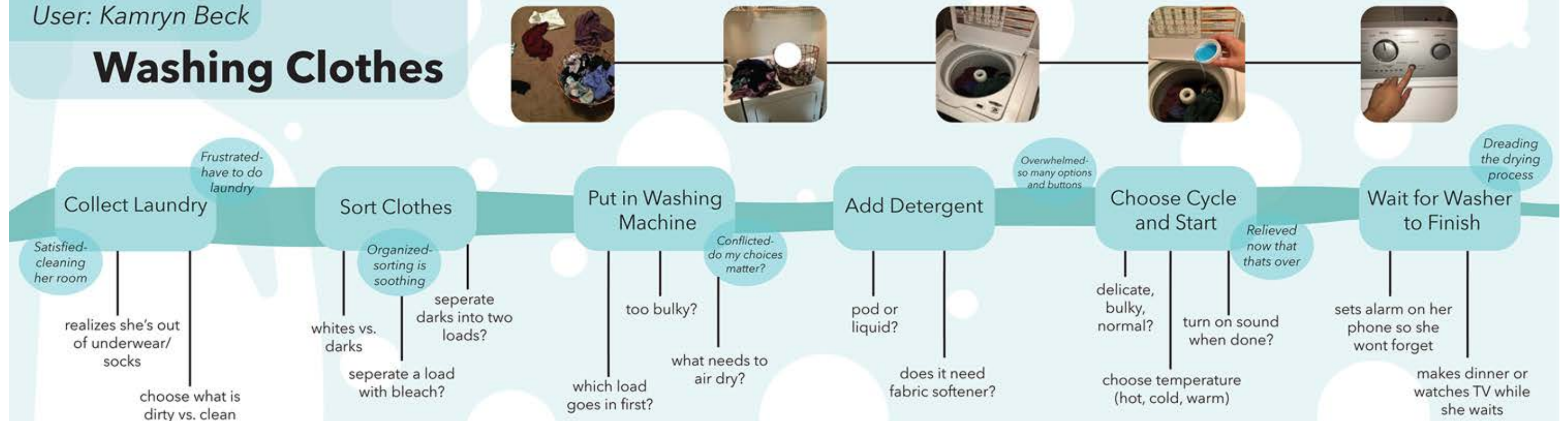
USER: LAUREN RAPIER

ON THE WAY TO WORK  
LAUREN'S GAS LIGHT  
COMES ON & SHE HAS  
8 MILES 'TIL EMPTY.



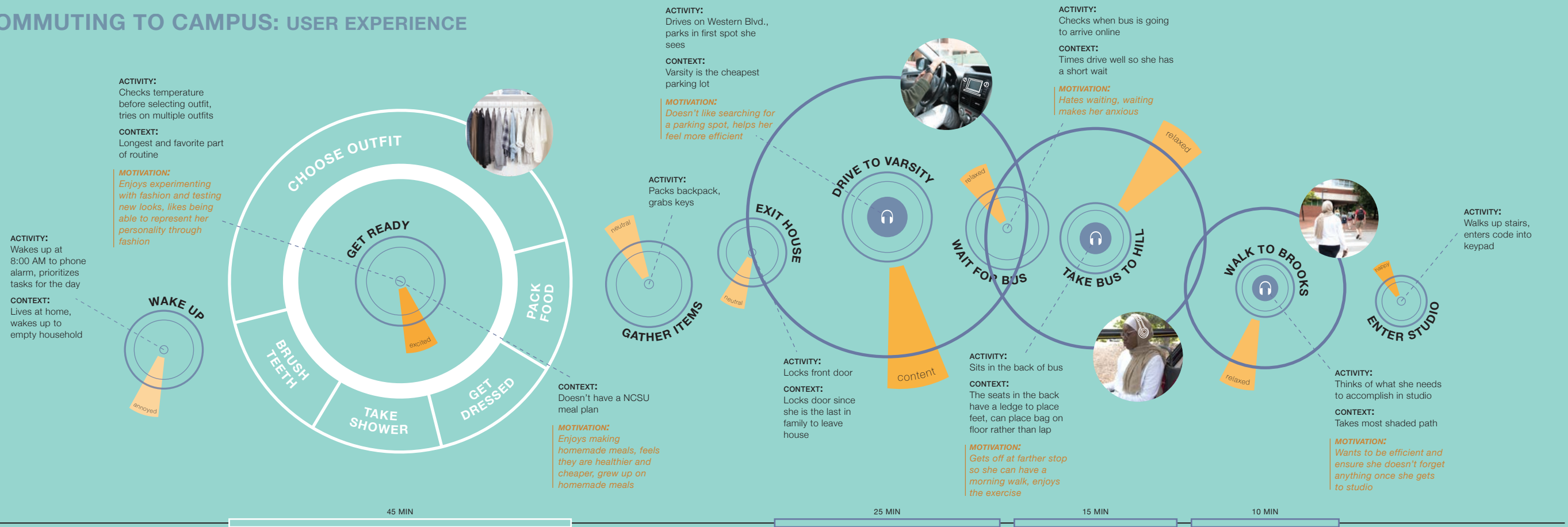
User: Kamryn Beck

## Washing Clothes

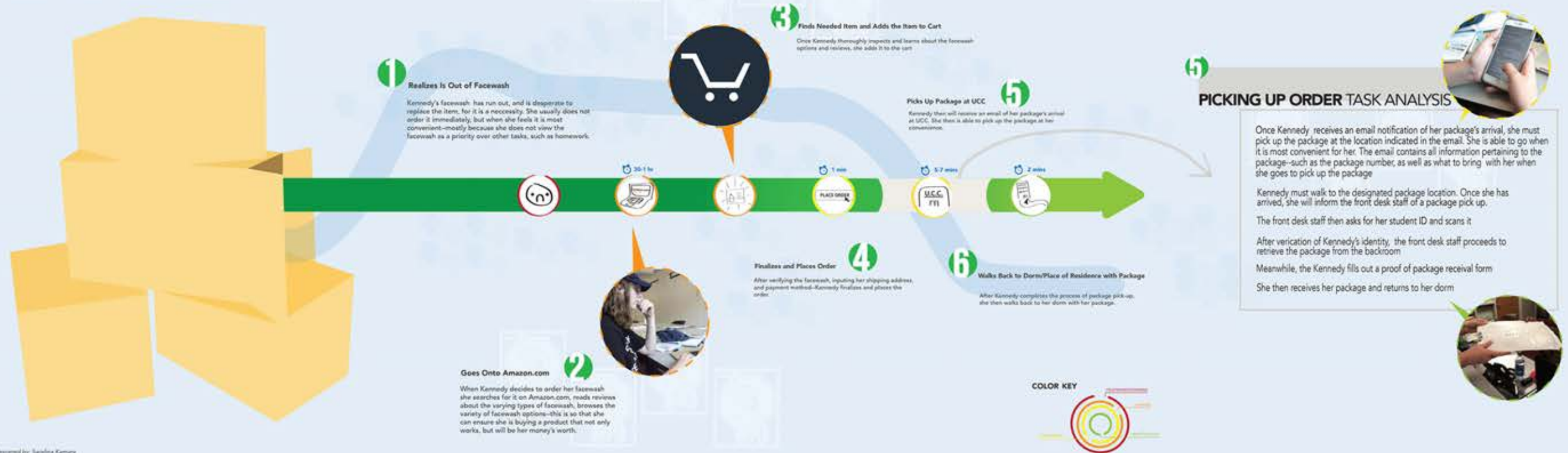




## COMMUTING TO CAMPUS: USER EXPERIENCE



**ON CAMPUS PACKAGE PICK-UP EXPERIENCE**  
USER: KENNEDY LIGGETT





# APPLYING MAKEUP

User: Maggie Foley

WASH



Maggie first starts her makeup by starting with a clean slate. She wets her face and uses a fingertip amount of face wash and rubs it in small circles for 30 seconds. She rinses off her face and uses a towel to pat it dry.

*\*\*This is an important first step in Maggie's routine. It makes her skin clean and prevents knowing that she is taking care of her skin from the effects of drying and leaving her skin dry.*

FOUNDATION



Next is foundation. To do this, Maggie dots the product to reach her desired coverage on her entire face. She then taps a facial sponge on her face to blend the product evenly on her skin.

*\*\*Maggie immediately knows how much product to use because it comes up and immediately she knows how much.*

CONTOUR



For her contour, Maggie actually uses a neutral color eye shadow on a sponge brush. She draws on the contour onto her hairline, and under her cheekbones and chin. Then using the same sponge as the previous step, she blends the contour into the

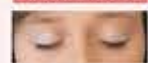
*\*\*She always makes sure to blend the contour thoroughly to ensure that there are no harsh lines which can often make her embarrassing.*

EYESHADOW



Moving onto her eyes, Maggie then determines what 3 colors she will use to achieve her desired look.

*\*\*By using the same shade on her eyelids, Maggie feels confident knowing that the palette she chose is pleasing for both her eyes and her skin.*



She begins with the lightest color on a small sponge brush and applies the product on to her entire eyelid.



Using the same brush, she will use the 2nd lightest color on the outer half of her eyelid.



Next, using the darkest color on the same brush, she puts product onto the outer third of her eye.



Finally, she uses the same brush to seamlessly blend all three shades together.

EYELINER



For her eyeliner, Maggie dips a small angled brush into her product and applies it first to just her eyelid. Then building off the outer edge, she draws a line up towards her temple into a sharp wing. Using the same brush she will fill in back down towards her eye and correct any mistakes.

*\*\*Maggie always knows how to use the most beautiful look in her routine because she knows how to use the most beautiful look in her routine.*

EYEBROWS



To fill in her eyebrows, Maggie uses the brush that comes with her product to first outline her brow starting from the inside and working out. After her entire brow is outlined, she fills in the rest to reach her desired shade.

*\*\*Only in the most inner corner of her eye does she know how to use the most beautiful look in her routine.*

MASCARA



Next, Maggie finishes her eyes with some mascara. She dips the wand into the product and applies a first layer onto her lashes. After letting it dry for 30 seconds, she reapplies product to the brush and puts on a second coat of mascara.

*\*\*Applying her mascara makes Maggie feel confident because it makes her eyes look so beautiful and she knows she is in the best of health.*

HIGHLIGHT



Finally, Maggie applies her highlighter. She forgoes the brush and instead swabs a small amount on her finger and lightly taps the product on the tip of her nose, cupid's bow, and the high points of her cheekbones and browbone. She then uses a small fan brush to spread and blend the highlight.

*\*\*Knowing that her highlighter is the best of health and she knows she is in the best of health.*



BEFORE

AFTER

Maggie is getting ready for an important dinner with her family. Here is how she gets ready and what she feels.

# MAX'S margaritas

Max decides to make some margaritas before he goes out.

Max has had a long week and is thrilled to be going to a friend's house party.

He heads to the living room to begin. First, Max grabs the blender cup from the louder stand.

He moves back into the kitchen. Max opens the freezer to get ingredients for a margarita. He grabs 4-5 chunks of mango and strawberry. He also grabs bottles of tequila and triplesec. He also takes 4-5 ice cubes from the ice cube tray. He places everything on the counter.

Max begins work at the counter. He pours all of the liquor into the cup. He pours the tequila for three seconds. He pours the triplesec for one second.

Max puts the fruit and the ice into the cup.

Max has officially begun to mix his drink and is feeling excited.

Max goes to the fridge. He grabs the bottle of sour mix. He places it on the counter.

Max moves back to his workspace at the counter. Max pours in the sour mix. He pours the sour mix into the cup until it reaches the line.

Max places the cup into the blender. Max blends for one minute.

He drinks it directly from the cup.

Finally, eager to go out with friends, Max downs his first margarita.

Repeat x3



